

CERTIFICATE

Service standard as per
ISO 29993 : 2017

In accordance with TÜV NORD CERT procedures, it is hereby certified that

Besser - Siegmund - Institut GmbH
Mönckebergstraße 11
20095 Hamburg
Germany

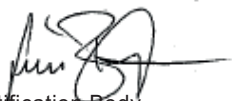


applies a management system in line with the above standard for the following scope

Psychological and neuropsychological sound training courses (NLC, NLP, NLP Phoenix and Coaching), further education such as wingwave incl. quality circle, Slimbic, Easy Weight and Magic Words, individual coaching sessions as well as training courses specific to the customers

Certificate Registration No. 44 518 080807
Audit Report No. 3522 5424

Valid from 2018-08-31
Valid until 2021-08-30
Initial certification 2018



Certification Body
at TÜV NORD CERT GmbH

Essen, 2018-08-31

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.